



## **Zero Tolerance Policy for Event Vendors**

At **Mi Cultura AZ**, we are committed to providing a safe, inclusive, and positive environment for all attendees, vendors, staff, and volunteers. To uphold these standards, we have established a Zero Tolerance Policy that all vendors are expected to follow. Non-compliance with any part of this policy may result in immediate removal from the event, revocation of vendor privileges, and possible exclusion from future events.

### **1. Respectful Conduct**

- Vendors must treat all attendees, other vendors, and staff with respect and courtesy.
- Discrimination, harassment, or abuse of any kind, including verbal, physical, or online, will not be tolerated.
- Vendors must follow the event's anti-harassment policy, promoting a safe environment for individuals of all backgrounds, identities, and orientations.

### **2. Compliance with Rules and Regulations**

- Vendors are required to comply with all event rules and regulations, as well as any relevant local, state, or federal laws.
- Health and safety guidelines, such as sanitation requirements, fire safety regulations, and permitted booth setup, must be followed at all times.

- Vendors may not sell or promote prohibited items, including any goods or services not permitted by the event's guidelines.

### **3. No Tolerance for Violence or Aggression**

- Any acts of violence, aggression, or threats toward attendees, staff, or other vendors will result in immediate expulsion from the event and a possible ban from future participation.
- This includes but is not limited to physical altercations, threats of harm, or intimidation.

### **4. Substance Policy**

- The possession or use of illegal substances, as well as public intoxication, is strictly prohibited.
- Alcohol may only be consumed if the vendor is of legal age and in designated areas (if permitted by the event). Vendors may not distribute alcohol without prior event approval and proper licensing.

### **5. Cleanliness and Environmental Responsibility**

- Vendors are responsible for keeping their area clean and must dispose of waste in a manner consistent with the event's waste management policies.
- Vendors are encouraged to use sustainable practices, such as reducing single-use plastics and promoting eco-friendly packaging.

### **6. Commitment to Inclusive Customer Service**

- Vendors should provide respectful and equitable service to all attendees, regardless of race, religion, gender, age, or disability.
- Any form of discrimination in the provision of services will be met with immediate action.

### **7. Enforcement of Policy**

- Event organizers reserve the right to take any necessary action to enforce this policy, including but not limited to:
  - Verbal or written warnings.
  - Immediate removal from the event.

- Revocation of vending privileges for current and/or future events.
- Vendors who are removed or banned will not receive a refund on their booth fees.

**By participating as a vendor, you agree to abide by this Zero Tolerance Policy and help us foster a safe, welcoming, and positive atmosphere for all. We thank you for your cooperation and commitment to upholding these standards.**